



TAMARACK LODGE

OF TRAVERSE CITY

TAMARACK LODGE POLICIES

Check-in: 4:00 pm

Check-out: 10:30 am

Quiet Hours: 11:00 pm - 7:00 am

Reserving your Stay

- A valid credit card is required to reserve your room and you must be at least 21 years of age. 50% of the reservation is billed at the time the reservation is made. The remaining balance will be charged 7 days prior to arrival.

Cancelling Your Reservation

- If your plans change and you need to cancel your reservation, you may do so for a \$50 cancellation charge before noon local hotel time 7 days before arrival.
- Cancellation occurring after noon 7 days prior to arrival will forfeit the entire reservation balance.

Reservation Modifications

- No refund for early departures. Please note that an extension of your reservation may result in a rate change.

Smoking Policy

- Tamarack Lodge is a 100% non-smoking property. This includes everywhere on site including guest-rooms, balconies, beach, indoor common areas, outdoor common areas, and parking lot. Violation of the Smoking policy will result in a \$500 fine with immediate forfeiture of the remaining reservation with no refund.

Pet Policy

- Tamarack Lodge is not a pet friendly resort. However, there are other hotels in Traverse City that can accommodate pets. Please check out the Traverse City Tourism page for more information on pet friendly properties. <https://www.traversecity.com/hotels/pet-friendly/>



www.TamarackLodgeTC.com



2035 N. U.S. 31 North
Traverse City, MI 49686



(231) 938-9744



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TAMARACK LODGE POLICIES, CONTINUED

Service Animals

- The ADA defines a service animal as a guide dog, signal dog, or other animal individually trained to provide assistance to a person with a disability and permitted. Under the ADA, service dogs must be harnessed, leashed, or tethered, unless the devices interfere with the service dog's work or the individual's disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls.
- Service animals may not be left unattended anywhere on the property.
- A public entity or private business is not responsible for the care or supervision of a service animal. If a public entity or private business normally charges individuals for damage they cause, the service animal handler may be charged for damage caused by the service animal. Someone with a service animal may be asked to remove the animal from the premises if:
 1. The animal is out of control and the handler does not take effective action to control it, or
 2. The animal is not housebroken. If the service animal has had an accident the owner/handler is responsible for cleaning the area where the accident occurred.
- Emotional support animals, comfort animals, and therapy dogs are not service animals under Title II and Title III of the ADA. The tasks performed by a service animal must be directly related to the individual's disability. It does not matter if you have a note from a doctor stating that you have a disability and need the animal for emotional support. A doctor's letter does not turn an animal into a service animal.
- While comfort animals are often used as part of a medical treatment plan, they are not considered service animals under the ADA. They do not have special training to perform tasks that assist people with disabilities, and are not limited to working with people with disabilities. Therefore, comfort animals are not covered by federal laws protecting the use of service animals.

Fireworks

- No fireworks are allowed on Tamarack Lodge property for the safety and well being of all guests - no sparklers.





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TAMARACK LODGE POLICIES, CONTINUED

Parking On-Site

- Each room is provided with 1 parking spot. We can not guarantee accommodation for multiple vehicles per guest room. Upon checking into your room you will register your one vehicle at the front desk and receive a parking pass for on-site parking. If you have multiple vehicles you can park them at any public parking lot or park-n-ride location. The nearest park-and-ride is the US-31 Park-n-Ride at 4290 US-31, Traverse City, MI 49686. Based on availability and management approval parking may be available at the Wuerfel Resorts Management parking lot located at 4004 North 4 Mile Rd, Traverse City, MI 49686.
- We can not accommodate for oversized vehicles, RVs, trailers, jetskis, or boats. All trailers, jetskis, and boats can be parked at any public parking lot or park-n-ride location. The nearest park-and-ride is the US-31 Park-n-Ride at 4290 US-31, Traverse City, MI 49686.

White Caps Bar

- White Caps bar is located in the Main Lodge and offers a billiards table, bar and table top seating.
- Please confirm with the reception team on current hours and offerings.

Cribs/Rollaways

- We do not offer cribs or roll-aways, but for all your baby needs we recommend using www.Bayshorebaby.com

Room Occupancy

- The maximum occupancy for guest rooms is:
- 1 Bedroom Lakeside Suite: 4 people
- 2 Bedroom Lakeside Suite: 6 people
- 3 Bedroom Lakeside Suite: 8 people
- Non-view Lock-off Rooms: 2 people

Housekeeping Services:

- Tamarack Lodge offers towels and garbage services daily for all paying guests.

